

ORDERWISE®

BUSINESS MANAGEMENT SOFTWARE

WEB | STOCK | ORDER | WAREHOUSE | ACCOUNTS



Release Notes

October 2022 Release

V22.10





eCommerce
& Websites



Order
Management



Marketing
& CRM



Warehouse
Management



Stock Control



Mobile WMS
Devices



Manufacturing
& Kitting



Business
Intelligence



Accounts

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Accounts

Supplier Payment Export for Santander Bank Account – Amendment

| | |
|-------------------|--|
| OrderWise Ref: | 59136 |
| Menu Option: | Accounts Bank Bank Accounts [Add/Edit] e-Banking [tab] Export [tab] <ul style="list-style-type: none"> Batch payment export definition |
| Status: | Enhancement |
| Licensed Feature: | Yes (Accounts) |
| Detail: | A batch payment export definition has been added, named 'Santander Export (TXT)'. This works the same as the Santander Export (CSV) export definition, but instead of exporting a csv file, it exports a text file. This will also pad the batch payment sum with zeros to ensure a length of 15 characters. |

Generate Customer Statements – Amendment

| | |
|-------------------|--|
| OrderWise Ref: | 59123 |
| Menu Option: | Accounts Sales Generate Customer Statements [Output] |
| Status: | Enhancement |
| Licensed Feature: | Yes (Accounts) |
| Detail: | Generate customer statements has been amended so the same layout can be output to all highlighted customers. |

Android

POD App – Allow Additional Images

| | |
|-------------------|--|
| OrderWise Ref: | 59483 |
| Menu Option: | POD App Run Drop Proof of Delivery [tab] <ul style="list-style-type: none"> System Settings Despatch Transport Management <ul style="list-style-type: none"> Max images |
| Status: | Enhancement |
| Licensed Feature: | Yes (Transport Management & POD Devices) |
| Detail: | The above System Setting provides a way of specifying the maximum number of photos that can be taken per drop. |

Courier Integration

'Whistl/Parcelhub API - Advanced' – Amendment

| | |
|-------------------|---|
| OrderWise Ref: | 60550 |
| Menu Option: | N/A |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier - Parcelhub or Courier - Whistl) |
| Detail: | The Sales Order number is exported to the 'Reference2' field on the request file sent to the courier. |

'DHL Parcel Netherlands API' – Use Tracker Code for Consignment Number

| | |
|-------------------|---|
| OrderWise Ref: | 60162 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none"> Use tracker code for consignment number |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier - DHL) |
| Detail: | When the above Courier Option is enabled, the 'trackerCode' from the 'CreateShipmentResponse' file is imported to the Delivery Header Consignment Number field. If there are multiple parcels, the first 'trackerCode' is used. With the Courier Option disabled, the original functionality of importing the 'shipmentId' to the Delivery Header Consignment Number field is retained. |

'Polar Speed' – Use Order Reference Instead of Consignment Number

| | |
|-------------------|---|
| OrderWise Ref: | 57037 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none"> Use order reference instead of consignment number |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier – Polar Speed) |
| Detail: | When the above Courier Option is enabled, the Customer Order Reference is used in the 'Reference' field of the file that is exported when Manifesting shipments. With the Courier Option disabled, the original functionality is retained, and the Delivery Consignment Number is exported. |

'APC Hypaship - Direct Feed' – Amendment

| | |
|-------------------|--|
| OrderWise Ref: | 57999 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none"> Use order reference instead of delivery number Export delivery header telephone as mobile number |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier - APC) |
| Detail: | With the 'Use order reference instead of delivery number' Courier Option enabled, the 'Reference' field on the request file is populated with the Sales Order Reference value, instead of Delivery Number. With the 'Export delivery header telephone as mobile number' Courier Option enabled, the 'MobileNumber' field on the request file is populated with the Delivery Telephone Number instead of the Sales Contact Mobile Number. The API validates that this is in a valid mobile number format. |

'Whistl/Parcelhub API - Advanced International' – Amendment

| | |
|-------------------|--|
| OrderWise Ref: | 60550 |
| Menu Option: | System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none"> Category of item |
| Status: | Enhancement |
| Licensed Feature: | Yes (Courier - Parcelhub or Courier - Whistl) |
| Detail: | The Sales Order number is exported to the 'Reference2' field, and the 'IOSS' field has been renamed 'IOSSNumber' on the request file sent to the courier. 'CategoryOfItem' is no longer hardcoded to 'Sold'; a Courier Option drop-down list has been added offering more options. |

General

Authentication Improvements when Emailing from OrderWise

| | |
|-------------------|---|
| OrderWise Ref: | 59947 |
| Menu Option: | System Security SMTP Email Servers System Security Users [Add/Edit] Email [tab] User Group Settings System Security <ul style="list-style-type: none"> SMTP email servers |
| Status: | New Development |
| Licensed Feature: | No |
| Detail: | Due to authentication changes being made by Microsoft, an SMTP Email Server needs to be configured within the System module so emails can be sent from OrderWise. This functionality is enabled via the above User Group Setting. Once an SMTP Email Server is assigned and authenticated against an OrderWise User, any area within OrderWise which can produce an email will be in line with these authentication improvements. |

Mobile Devices

Android HHT – Move Specific Transactions

| | |
|-------------------|---|
| OrderWise Ref: | 58995 |
| Menu Option: | Android HHT Move Stock Pull [tab] System Settings Mobile Device Android Stock Movement <ul style="list-style-type: none"> Use Move Stock V2 User Group Settings Mobile Device Stock Movement <ul style="list-style-type: none"> Pull specific transactions |
| Status: | Enhancement |
| Licensed Feature: | Yes (Mobile Devices – Android/Mobile Devices – Android 3 rd Party) |
| Detail: | In Move Stock V2 with the above User Group Setting enabled, pressing the ‘List bin stock’ button after scanning a bin will show a list of transactions which can be selected to be pulled from. |

Robotics

Robotics WorkHub – Use Batch Numbers as Variant Identifiers

| | |
|-------------------|--|
| OrderWise Ref: | 59869 |
| Menu Option: | System Settings Robotics <ul style="list-style-type: none"> Use batch numbers as variant identifiers |
| Status: | New Development |
| Licensed Feature: | Yes (Pick Rules, Robotics, Robotics - Robots, Robotics – Stations, Stock Replenishment) |
| Detail: | With the above System Setting enabled, scanning or manually entering a barcode during picking, replenishment and stock take missions checks the value against the expected batch number instead of the variant code/EAN. |

Sales

Scheduled Sales Order Frequency Options Updated

| | |
|-------------------|--|
| OrderWise Ref: | 59923 |
| Menu Option: | Sales Customer List [New Order] Schedule [tab] Sales Sales Activity |
| Status: | Enhancement |
| Licensed Feature: | No |
| Detail: | Within the Schedule tab on Scheduled Sales Orders, the Variant Price Option 'Recalculate price based on customer/variant settings' and the Delivery Price Option 'Use prices setup against delivery method' have both been renamed to 'Recalculate price'. The related columns in the Sales Activity grid have been renamed to 'Variant price option' and 'Delivery price option'. |

Stock

Enforce Input of Weight on Builds with a Value of Zero

| | |
|-------------------|---|
| OrderWise Ref: | 58901 |
| Menu Option: | Goods In Order Search [Book In] Goods In Order Line Search [Book In] Manufacturing Work In Progress [Build] User Group Settings Transactions <ul style="list-style-type: none"> Require variant weight above zero when booking in |
| Status: | Enhancement |
| Licensed Feature: | Yes (Manufacturing) |
| Detail: | With the above User Group Setting enabled, when the User is manually booking in or building stock with a weight of "0" the 'Weight' field becomes a required field, forcing the User to input the weight before saving or building the variant. |



Help Guide Pages

The following pages have been added for this release:

| Section | Page |
|---------------------|--|
| Courier Integration | Courier Integration DPD DPD Netherlands API |
| | Courier Integration DPD DPD Netherlands API - Mapping |
| | Courier Integration Pall-Ex Nexus API - Domestic Direct Feed |
| | Courier Integration Pall-Ex Nexus API - Domestic Direct Feed - Mapping |
| System Settings | System Settings Despatch Courier Integration Pall-Ex |
| | System Settings Sales Payment Gateway Fiserv Chip and Pin |



The following pages have been updated for this release:

| Section | Page |
|---------------------|---|
| API | API Modules Sales |
| Courier Integration | Courier Integration Advanced - DPD Advanced - DPD Local API Domestic Direct Feed |
| | Courier Integration Advanced - DPD Advanced - DPD Local API Domestic Direct Feed - Mapping |
| | Courier Integration Amazon Amazon Vendor WePay - Mapping |
| | Courier Integration B2C B2C Europe - International Direct Feed - Mapping |
| | Courier Integration DHL DHL API - International Direct Feed - Mapping |
| | Courier Integration Polar Speed - Batch Feed |
| | Courier Integration Polar Speed - Batch Feed - Mapping |
| | Courier Integration TNT TNT MyTNT2 - International Direct Feed - Mapping |
| | Courier Integration United Pallet Network API - Mapping |
| | Courier Integration UPS UPS Worldship 2012/2015 - International Direct Feed |
| | Courier Integration UPS UPS Worldship 2012/2015 - International Direct Feed - Mapping |
| | Courier Integration UPS UPS Worldship 2012/2015 (Commercial Invoices) - International Direct Feed |
| | Courier Integration UPS UPS Worldship 2012/2015 (Commercial Invoices) - International Direct Feed - Mapping |
| | |
| Online Store | Online Store Configuration |
| | Online Store Modules Google Shopping |
| | Online Store Modules Quick Order |
| | Online Store Settings |
| Purchasing | Purchasing Purchase Invoices Add Purchase Invoice |
| Stock | Stock Add/Edit Products Settings Tab |
| Store EPOS | Store EPOS Interface Main Menu |
| System | System Despatch Pallet Types |
| | System Sales Order Delivery Methods |
| | System Sales Order Delivery Rules |
| | System Sales Order Order Types |
| System Settings | System Settings Accounts Purchasing |
| | System Settings Despatch Courier Integration DPD |
| | System Settings Despatch Packing |
| | System Settings Sales Advanced |
| | System Settings Sales General |
| | System Settings Sales Order Entry |
| | System Settings Sales Payment Gateway Fiserv Chip and Pin |
| | System Settings Stock Variants General |
| | System Settings Stock Transfers General |



| | |
|---------------------|--|
| User Group Settings | User Group Settings Despatch Pack Scan |
| | User Group Settings Mobile Device Put Away |
| | User Group Settings Returns Customer Returns |
| | User Group Settings Sales Payments |