

ORDERWISE®

BUSINESS MANAGEMENT SOFTWARE

WEB | STOCK | ORDER | WAREHOUSE | ACCOUNTS



Release Notes

November 2022 Release

V22.11





eCommerce
& Websites



Order
Management



Marketing
& CRM



Warehouse
Management



Stock Control



Mobile WMS
Devices



Manufacturing
& Kitting



Business
Intelligence



Accounts

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Courier Integration

'Advanced - MyDPD Application Extended International Direct Feed' – Amendment

OrderWise Ref: 59712
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration [tab] | [Courier Options]

- Transaction cost on transfers

Status: New Development
Licensed Feature: Yes (Courier - DPD)
Detail: With the above setting enabled, the transaction cost for each item being shipped is output instead of the sales price when the order type linked to the delivery is a Transfer.

'DHL Express MyDHL API - International Direct Feed' – Amendment

OrderWise Ref: 59712
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration [tab] | [Courier Options]

- Customs Details [tab] | Transfers [tab]
 - Transaction cost on transfers
 - Harmonisation code on transfers

Status: New Development
Licensed Feature: Yes (Courier - DHL)
Detail: With the 'Transaction cost on transfers' Courier Option enabled, the Courier will output the average transaction cost for each item when the order type linked to the delivery is a Transfer. With the 'Harmonisation code on transfers' Courier Option enabled, the Courier will output the Variant harmonisation code, instead of the Variant commodity code when the order type linked to the delivery is a Transfer.

'Parcelforce ExpressLink – Web Service' – Amendment

OrderWise Ref: 59300
Menu Option: Stock | Variant List | [Add/Edit] | Settings [tab] | Despatch [tab]

- Dangerous or hazardous goods
- Dangerous goods UN code
- Dangerous goods description
- Dangerous goods volume

System | Despatch | Couriers | [Add/Edit] | Courier Integration [tab] | [Courier Options]

- Export limited quantity dangerous goods data

Status: New Development
Licensed Feature: Yes (Courier - Parcelforce)
Detail: When both the above Courier Option and the 'Dangerous or hazardous goods' variant setting are enabled, Dangerous/Hazardous goods data (i.e. UN code, volume, and description) is exported to the request file sent to the Courier when shipping. Please note that the latter setting was moved to the Despatch tab from its previous location on the General tab.



'Royal Mail' – Amendments

OrderWise Ref:	59477
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] <ul style="list-style-type: none"> • Output customs declaration category • Output customs description System Settings Despatch Courier Integration Royal Mail General <ul style="list-style-type: none"> • Export product information on international deliveries
Status:	New Development
Licensed Feature:	Yes (Courier - Royal Mail)
Detail:	With the above System Setting enabled, enabling the mentioned Courier Options will export the CN label type and description of goods for each Variant in the shipment. Both 'Royal Mail - Click and Drop - International Direct Feed' and 'Royal Mail - Click and Drop (Dropbox) - International Direct Feed' have these settings available.

'ShipStation API' – Courier Integration

OrderWise Ref:	59471
Menu Option:	System Despatch Couriers [Add/Edit] Courier Integration [tab] [Courier Options] System Settings Despatch Courier Integration ShipStation API
Status:	New Development
Licensed Feature:	Yes (Courier – ShipStation)
Detail:	Courier integration for ShipStation API has been added in OrderWise.

eCommerce

Rate Limit Implemented on Amazon SP-API Listings

OrderWise Ref:	59644
Menu Option:	eCommerce Amazon List Items <ul style="list-style-type: none"> • [Close Listings] • [List] • [Refresh Listings] Variant Record More [tab] Listings [tab] Amazon Listing [tab] [Add/Edit] Main Details [tab] [Search] System System Utilities <ul style="list-style-type: none"> • Import Existing Amazon Listings • Match Amazon Listings
Status:	Enhancement
Licensed Feature:	Yes (Amazon Listings)
Detail:	When the above areas of OrderWise communicate with the Amazon SP-API, any errors returned by the API are displayed. If an error occurs due to the rate limit being exceeded, the integration will wait the amount of time stored from the last successful request before retrying to communicate with the API up to 4 times before the error is displayed. If the rate limit errors before any successful requests have been made, the integration will wait the default amount of time set for the current API call.

Limit Days Added to eCommerce Session Timer Settings

OrderWise Ref:	59437
Menu Option:	eCommerce eCommerce Session [Add/Edit] Session Setup [tab] <ul style="list-style-type: none"> Limit days
Status:	Enhancement
Licensed Feature:	Yes (eCommerce)
Detail:	With the 'Limit days' option enabled, when adding sessions to the queue, they will only be run on the days selected at the Interval or Schedule times set within the Timer Settings. When disabled the original functionality is retained, whereby the session is run every day at the Interval or Schedule times set within the Timer Settings.

Manufacturing

Copy Manufactured Revision Processes

OrderWise Ref:	59470
Menu Option:	Manufacturing Manufactured Variant List Revisions [Copy] [Copy Processes] Manufacturing Manufactured Variant List Revisions [Edit] Process [tab] [Paste Processes]
Status:	Enhancement
Licensed Feature:	Yes (Manufacturing)
Detail:	Users can copy manufactured revision processes from one variant to another using the two buttons above.

Mobile Devices

Android HHT – Quantity of Orders on a Pick

OrderWise Ref:	59092
Menu Option:	Android HHT Picking
Status:	Enhancement
Licensed Feature:	Yes (Mobile Devices – Android / Mobile Devices – Android 3 rd party)
Detail:	When opening the Picking module on an Android HHT, listed picks show a count next to the list of order numbers of how many orders are on the pick.

Purchasing

Purchasing User Group Restrictions

OrderWise Ref:	52076
Menu Option:	User Group Settings Purchasing Purchase Orders [tab] <ul style="list-style-type: none"> • Disable add/edit of lines <ul style="list-style-type: none"> ○ Edit quantity only • Show invalid supplier multiplier quantity warning <ul style="list-style-type: none"> ○ Override warning
Status:	New Development
Licensed Feature:	No
Detail:	With the 'Disable add/edit of lines' User Group Setting enabled, Users will not be able to edit purchase order lines on an existing purchase order. When the 'Edit quantity only' setting is also enabled, affected User Groups will still be able to edit the 'Qty Ordered' for existing purchase order lines, but will be unable to amend other line details.

With the 'Show invalid supplier multiplier quantity warning' User Group Setting enabled, the supplier multiplier quantity will be validated when saving a purchase order line. A warning message will display if a purchase order line does not have a 'Qty Ordered' which is a multiple of the supplier multiplier quantity, preventing the User from saving the purchase order until the 'Qty Ordered' is corrected. When the 'Override warning' setting is also enabled, affected User Groups will be able to override the warning message and can choose to save the purchase order regardless.

Last 3 Months Sales Calculation on the 'To Purchase Report'

OrderWise Ref:	59730
Menu Option:	Purchasing Purchasing Reports To Purchase Report [Edit Grid Layout] Last 3 Months Sales (column)
Status:	Enhancement
Licensed Feature:	No
Detail:	The 'Last 3 months sales' column calculates the last 3 months of sales for the variants on the To Purchase Report.

Returns

Add Global Discounts & Surcharges to Returns

OrderWise Ref:	58992
Menu Option:	Returns Customer Customer Return Entry Details [tab] [Discounts/Surcharges] System Sales Order Discounts and Surcharges [Add/Edit] Details [tab] <ul style="list-style-type: none"> • Available in returns User Group Settings Returns Customer Returns <ul style="list-style-type: none"> • Allow adding of global discounts and surcharges
Status:	Enhancement
Licensed Feature:	Yes (Returns)
Detail:	Global discounts and surcharges can be added to the customer return form.

Robotics

Allow Robot to Leave Before Scanning Pick Tote

OrderWise Ref:	60210
Menu Option:	System Robotics Stations [Add/Edit] <ul style="list-style-type: none"> • Allow robot to leave before shipping • Allow robot to leave before scanning pick tote <ul style="list-style-type: none"> ○ Only if pick quantity is 1
Status:	New Development
Licensed Feature:	Yes (Robotics, Robotics - Stations & Robotics - Robots)
Detail:	When using the 'Allow robot to leave before scanning pick tote' station setting, Robots will leave the station after the variant is validated and before the item is placed into a tote (unless there are other tasks on the mission at the station). If the 'Only if pick quantity is 1' setting is also enabled the above will only apply when a single quantity is being picked. Please note the existing 'Allow robot to leave before shipping' System Setting functionality has not been changed, but it has been moved to the station record so it can be enabled on individual stations.

Stock Take Rules

OrderWise Ref:	60062
Menu Option:	Despatch Despatch Discrepancies System Despatch Discrepancy Reasons [Add/Edit] <ul style="list-style-type: none"> • Applies to stock take System Robotics Stations [Add/Edit] <ul style="list-style-type: none"> • Max continuous stock takes • Max arrival stock takes System Robotics Stock Take Rules User Group Settings System Robotics <ul style="list-style-type: none"> • Station Stock Take Rules • Stock Take Rules
Status:	New Development
Licensed Feature:	Yes (Robotics, Robotics - Robots & Robotics - Stations)
Detail:	Stock take rules allow stock take tasks to be generated for the Robotics WorkHub.

Limit Replenishments to One Batch Per Bin

OrderWise Ref:	60213
Menu Option:	Stock Variant List [Add/Edit] Settings [tab] Robotics [tab] <ul style="list-style-type: none"> • Limit replenishments to one batch per bin
Status:	Enhancement
Licensed Feature:	Yes (Robotics, Robotics - Robots & Robotics - Stations)
Detail:	When generating replenishments via the Robotics WorkHub, replenishments for variants with the 'Limit replenishments to one batch per bin' variant setting enabled will not place multiple batch numbers for the same variant in the same bin.



Sales

Edit Customer Analysis on Sales Order Save

OrderWise Ref:	59601
Menu Option:	User Group Settings Sales Order Entry Order [tab] <ul style="list-style-type: none">Edit customer analysis on sales order save
Status:	New Development
Licensed Feature:	No
Detail:	With the above User Group Setting enabled, when saving a new sales order, an analysis layout window will be displayed where Users can edit customer analysis fields. This form will not be prompted when editing a sales order or when generating credits and refunds via the Returns module.

CreditSafe Integration via Connect API

OrderWise Ref:	59372
Menu Option:	Sales Customer List [View Credit Report] System Settings Customer CreditSafe <ul style="list-style-type: none">Use Connect API
Status:	Enhancement
Licensed Feature:	Yes (CreditSafe Integration)
Detail:	The above System Setting allows the User to use Connect API to integrate with CreditSafe instead of SOAP.



Help Guide Pages

The following pages have been added for this release:

Section	Page
Courier Integration	Courier Integration Huxloe Shipping via Magma Trading Label Portal API - Domestic Direct Feed
	Courier Integration Huxloe Shipping via Magma Trading Label Portal API - Domestic Direct Feed - Mapping
	Courier Integration ShipEngine API
	Courier Integration ShipEngine API - Mapping
Stock	Stock Quick Adjust Stock Quick Adjust Stock In
System Settings	System Settings Despatch Courier Integration Huxloe Shipping
	System Settings Despatch Courier Integration ShipEngine API
	System Settings Global Variant Information
Video Guides	Video Guides



eCommerce
& Websites



Order
Management



Marketing
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Warehouse
Management



Stock Control



Mobile WMS
Devices



Manufacturing
& Kitting



Business
Intelligence



Accounts

The following pages have been updated for this release:

Section	Page
Accounts	Accounts Purchasing Batch Supplier Invoices Batch Supplier Invoice Entry
API	API Modules Sales
Courier Integration	Courier Integration Advanced - DPD Advanced - DPD API International Direct Feed
	Courier Integration Advanced - DPD Advanced - DPD API International Direct Feed - Mapping
	Courier Integration DHL DHL Express MyDHL API - International Direct Feed
	Courier Integration DHL DHL Express MyDHL API - International Direct Feed - Mapping
	Courier Integration Evri Evri API Parcel Shop - International Direct Feed
	Courier Integration Evri Evri API Parcel Shop - International Direct Feed - Mapping
	Courier Integration FedEx FedEx - Web Service
	Courier Integration FedEx FedEx - Web Service - Mapping
	Courier Integration TNT TNT MyTNT2 - International Direct Feed - Mapping
	Courier Integration Whistl/Parcelhub Whistl/Parcelhub Advanced - API
	Courier Integration Whistl/Parcelhub Whistl/Parcelhub Advanced - API - Mapping
	Courier Integration Whistl/Parcelhub Whistl/Parcelhub Advanced International - API
	Courier Integration Whistl/Parcelhub Whistl/Parcelhub Advanced International - API - Mapping
eCommerce	eCommerce
	eCommerce eCommerce Log
	eCommerce eCommerce Session Web Shop Tab
	eCommerce Running eCommerce Automatically
	eCommerce Web Shop Web Shop eCommerce Session
Manufacturing	Manufacturing Work in Progress
	Manufacturing Works Orders Works Order Details Tab
Online Store	Online Store Configuration
	Online Store Design Global Styling
	Online Store Modules Quick Order
	Online Store Orders
	Online Store Settings
	Online Store Utilities
Pre-Requisites	Pre-Requisites GUI: Graphical User Interface
Purchasing	Purchasing Batch Edit Purchase Order Lines
Stock	Stock Add/Edit Variants Analysis Tab
	Stock Add/Edit Variants Detail Tab
	Stock Add/Edit Variants More Tab
	Stock Quick Adjust Stock Quick Adjust Stock



System	System Defaults Customer Defaults
	System Lock Manager
	System Sales Order Order Types
	System Sales Order Payment Methods
	System Schedule Service
	System Scheduled Service Notification Triggers
	System Scheduled Service Tasks
System Settings	System Settings
	System Settings Accounts Purchasing
	System Settings Despatch Courier Integration FedEx
	System Settings Despatch Courier Integration Whistl/Parcelhub
	System Settings Despatch Packing
	System Settings Despatch Picking
	System Settings Global General
	System Settings Layouts
	System Settings Sales Copy Order
	System Settings Stock Variants General
User Group Settings	User Group Settings Accounts Purchasing
	User Group Settings Despatch Pack Scan
	User Group Settings Returns Customer Returns
	User Group Settings Stock