

ORDERWISE®

BUSINESS MANAGEMENT SOFTWARE
WEB | STOCK | ORDER | WAREHOUSE | ACCOUNTS



Release Notes

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V22.12





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Courier Integration

TPN Third Party Web Service - Domestic Direct Feed – Courier Options Added

OrderWise Ref: 59480
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration [tab] | [Courier Options]

- Use order promised date for delivery day
- Use delivery telephone for telephone 2

Status: Enhancement
Licensed Feature: Yes (Courier – The Pallet Network)
Detail: When the ‘Use order promised date for delivery day’ Courier Option is enabled, the Order Header Promised Date is exported to ‘DeliveryDateTimeEarliest’ and ‘DeliveryDateTimeLatest’ in the request file, and the existing ‘Earliest delivery time’, ‘Latest delivery time’ and ‘Delivery days to add’ Courier Options are ignored. The exported value is used for the Dedicated Date within the TPN Connect portal, on dedicated day services. When the ‘Use delivery telephone for telephone 2’ Courier Option is enabled, the Delivery Header Telephone is exported to ‘DeliveryTelephone2’ in the request file.

Advanced - APC Hypaship - Direct Feed – Delivery Postcode Mapping Change

OrderWise Ref: 60678
Menu Option: N/A
Status: Enhancement
Licensed Feature: Yes (Courier - APC)
Detail: The delivery postcode will always be exported to ‘Delivery > PostalCode’ in the request file, for all Service Level Codes.

‘Maxoptra API V6 - International Direct Feed’ – Courier Integration

OrderWise Ref: 59021
Menu Option: System | Despatch | Couriers | [Add/Edit] | Courier Integration [tab] | [Courier Options]

- API key override
- Orders URL override

 System | Sales Order | Delivery Methods | [Add/Edit] | Details [tab] | Courier Information [tab] | [Delivery Method Options]

- Drop window start time
- Drop window end time
- Use delivery date for drop window
- Use promised date for drop window

System Settings | Despatch | Courier Integration | Maxoptra
Status: New Development
Licensed Feature: Yes (Courier - Maxoptra)
Detail: Courier integration for Maxoptra API V6 – International Direct Feed has been added in OrderWise. This works in the same way as Maxoptra API – International Direct Feed, with the additional functionality to export a value for “What 3 Words”. The ‘Delivery Method Options’ button provides options to determine the drop window start and end time, whilst also indicating which date to use to sort orders in the Maxoptra portal.

eCommerce

Sales Order Promised and Required Dates Calculated from the Order Date

OrderWise Ref:	59999
Menu Option:	eCommerce eCommerce Session [Add/Edit] Import Setup [tab] Advanced Settings [tab] Orders [tab] <ul style="list-style-type: none">• Calculated promised and required dates from order date
Status:	Enhancement
Licensed Feature:	No
Detail:	If an order is imported into OrderWise and the order date is supplied, the promised and required dates for the header and line will be calculated based on the supplied date, rather than the imported on date.

Manufacturing

Clear Processes when Unassigning Works Order Groups

OrderWise Ref:	59841
Menu Option:	System Settings Manufacturing General Planner <ul style="list-style-type: none">• Clear processes when removing works order group from works order
Status:	New Development
Licensed Feature:	Yes (Works Order Planner)
Detail:	With the above System Setting enabled, when removing Works Orders from a Works Order Group using the 'Unassign Group' button, a prompt will be raised, asking the User if they wish to set the selected Works Order(s) back to 'Waiting to start'. If the User selects 'Yes', the affected Works Orders will have any processes on them set to incomplete and any logged labour and equipment time against them cleared. The Works Order status will also be set to 'Waiting to start'. This prompt will only be displayed initially if one or more of the Works Orders have a status of 'In Progress' or 'Awaiting Completion' when being unassigned. If the User selects 'No' on the prompt, the Works Orders will still be unassigned from their respective Works Order Group, but no other changes will be made.

Mobile Devices

AHHT – Additional Print Options in AHHT Goods In

OrderWise Ref:	59758
Menu Option:	Android HHT Goods In Android HHT Settings Output Options User Group Settings Mobile Device Goods In Goods In [tab] <ul style="list-style-type: none">• Confirm that labels are required on every scan
Status:	New Development
Licensed Feature:	Yes (Mobile Devices – Android / Mobile Devices – Android 3 rd Party)
Detail:	Output Options can be used to specify where layouts are output on an individual basis. When the 'Confirm that labels are required on every scan' User Group Setting is enabled, a dialog is shown when booking in stock asking the User if they want to output any labels.



AHHT – Quarantine Reasons

OrderWise Ref:	54065
Menu Option:	System Transactions Quarantine Reasons User Group Settings Mobile Device Goods In Goods In [tab] <ul style="list-style-type: none">• Offer standard quarantine reasons• Force standard quarantine reasons
Status:	Enhancement
Licensed Feature:	No
Detail:	Standard quarantine reasons allow Handheld Users to choose from a list of predefined reasons when quarantining stock in Goods In. Standard quarantine reasons can only be used on Android HHTs. The 'Offer standard quarantine reasons' User Group Setting enables the User to select a standard quarantine reason when booking in and the 'Force standard quarantine reasons' User Group Setting makes it a mandatory field, whilst disabling the text field.

Purchasing

Assign Jobs to Supplier Special Costs

OrderWise Ref:	59417
Menu Option:	Purchasing Supplier List [Add/Edit] Special Costs [tab] [Edit] Job number [column] Purchasing Batch Edit Purchase Order Lines Job number [column] System Settings Sales Sales Order Entry Lines <ul style="list-style-type: none">• Calculate selected supplier special costs (qty 1) System Settings Supplier <ul style="list-style-type: none">• Assign jobs to supplier special costs
Status:	Enhancement
Licensed Feature:	No
Detail:	With the 'Assign jobs to supplier special costs' System Setting enabled, job numbers can be assigned to Supplier special costs. A Supplier special cost with a Job number assigned will only be applied against purchase order lines which have the corresponding Job number. This is also applicable when using Selected suppliers in sales order entry with the 'Calculate selected supplier special costs (qty 1)' System Setting enabled, and within Batch edit purchase order lines.

Sales

Sales Order Default Job Number

OrderWise Ref:	59415
Menu Option:	Sales Customer List [New Order] Order Details [tab] Details [tab] <ul style="list-style-type: none">• Default job number
Status:	New Development
Licensed Feature:	No
Detail:	Using the 'Default job number' drop-down within sales order entry, Users can select an active job number. When a job number is selected, any order lines added to the sales order will have the selected job number assigned against the order line. The drop-down can also be used to clear all job numbers assigned against lines or copy down a job number to all existing lines.

Store Job Number against Additional Price Lists

OrderWise Ref:	59416
Menu Option:	Sales Customer List [Add/Edit] Settings [tab] Sales [tab] [Add/Edit Additional Price Lists] [Add/Edit] <ul style="list-style-type: none">• Job Number System Settings Customer General <ul style="list-style-type: none">• Assign jobs to additional price lists
Status:	New Development
Licensed Feature:	No
Detail:	Using the 'Job Number' drop-down within an Additional Price Lists record, Users can assign and unassign jobs to Customer Additional Price Lists. When a variant is added to a Sales Order, if the Sales Order Line has a Job Number, this should use any additional price list linked to that Job. If a Sales Order Line has its Job changed or removed, the Line will recalculate to pick up any newly applicable pricing.

Limit Line Discount % By Media Code

OrderWise Ref:	60221
Menu Option:	System Media Codes Media Codes [Add/Edit] <ul style="list-style-type: none">• Maximum line discount % System Settings Sales Sales Order Entry Orders <ul style="list-style-type: none">• Save sales order as non-order when above maximum media code discount User Group Settings Sales Order Entry Lines [tab] Selling Price/Quantity [tab] <ul style="list-style-type: none">• Show warning when above maximum media code discount
Status:	Enhancement
Licensed Feature:	Yes (Media Codes)
Detail:	With the above Media Code setting populated, if the User goes above the set discount percentage an error is shown and the User cannot save the sales order line. When the above System Setting is enabled, the User can save the line as a quote or paused even if it is over the discount percentage limit. With the above User Group Setting enabled, the error message becomes a warning message allowing the User to save the line when over the limit.

CCJ Data Populated when Generating Customer Credit Reports via Connect API

OrderWise Ref: 60970
 Menu Option: Sales | Customer List | [Add/Edit] | Profile [tab] | [Credit Report]
 Sales | Customer List | [View Credit Report]
 Status: Enhancement
 Licensed Feature: Yes (Creditsafe Integration)
 Detail: When using the 'Creditsafe Integration' via 'Connect API' and a credit report is generated, the 'CCJ' tab on the credit report will be populated. The grid on the 'CCJ' tab will remain empty if the company has no CCJs.

Use Fixed Delivery Price

OrderWise Ref: 55617
 Menu Option: Sales | Customer List | [Add/Edit] | Settings [tab] | Sales [tab]

- Use fixed delivery price
- Gross price

 Status: Enhancement
 Licensed Feature: No
 Detail: With the above Customer settings enabled, the User can set a fixed delivery price for the specific customer. If the User passes above the free delivery threshold, the fixed delivery price is overridden. The 'Gross price' setting determines whether the delivery price is set as a gross price or a net price.

System

Disable Linked Refund Receipt Prompt on Fiserv Chip and Pin Device

OrderWise Ref: 60903
 Menu Option: System | Sales Order | Payment Methods | [Add/Edit] | Payment Processors [tab]

- Disable receipt printing on linked refunds

 Status: New Development
 Licensed Feature: Yes (CCP Fiserv (Chip and Pin))
 Detail: With the above setting enabled, when processing a linked refund through OrderWise, the normal prompt asking the User if they wish to output a receipt will not show and the refund will finish processing without printing a receipt via the terminal. This will allow central offices to process refunds for the 'Fiserv Chip and Pin' payment processor without requiring staff at the location of the chip and pin device to respond to the receipt selection prompt before the refund can fully process.



eCommerce & Websites



Order Management



Marketing & CRM



Warehouse Management



Stock Control



Mobile WMS Devices



Manufacturing & Kitting



Business Intelligence



Accounts

Help Guide Pages

The following pages have been added for this release:

Section	Page
Online Store	Online Store Modules Pallet Builder
System	System Security SMTP Email Servers
System Settings	System Settings BI Alerts





eCommerce & Websites



Order Management



Marketing & CRM



Warehouse Management



Stock Control



Mobile WMS Devices



Manufacturing & Kitting



Business Intelligence



Accounts

The following pages have been updated for this release:

Section	Page
Android	Android Proof of Delivery App
Courier Integration	Courier Integration Advanced APC Hypaship - Direct Feed
	Courier Integration APC APC Hypaship - Direct Feed
	Courier Integration APC APC Hypaship - Direct Feed - Mapping
	Courier Integration DHL DHL Parcel Netherlands API
	Courier Integration Polar Speed - Batch Feed
Despatch	Despatch Totes and Pack Scan
eCommerce	eCommerce eCommerce Session Session Setup Tab
Goods In	Goods In Order Search Stock In
Manufacturing	Manufacturing Manufactured Variant List Variant Revision Toolbar
	Manufacturing Manufactured Variant List Variant Revision Toolbar Add Revision Process Tab
	Manufacturing Works Orders Build Works Order
Mobile Device	Mobile Device Android HHT Modules Move Stock
	Mobile Device Android HHT Modules Picking
Online Store	Online Store Configuration
	Online Store Customers
	Online Store Modules Store Locator
	Online Store Orders
	Online Store Settings
	Online Store Utilities
Returns	Returns Customer Returns Creating Customer Returns
Sales	Sales Customer List New Order
Stock	Stock Add/Edit Variants Purchase Tab
Store EPOS	Store EPOS Initial Setup System Module
System	System Global Stock Locations
	System Sales Order Discounts and Surcharges
	System Security Users
System Settings	System Settings Customer CreditSafe
	System Settings Despatch Fulfilment
	System Settings Despatch Transport Management
User Group Settings	User Group Settings Mobile Device Stock Movement
	User Group Settings Purchasing Purchase Orders
	User Group Settings Returns Customer Returns
	User Group Settings Sales Order Entry
	User Group Settings Transactions
Variant Information	Variant Information Stock Tab
	Variant Information Transactions Tab
Video Guides	Video Guides

